

## Health and Adult Social Care Scrutiny Committee Responses to Recommendations 2023/24

### Health and Adult Social Care Scrutiny Committee: 30 January 2024

#### Response to Recommendations: Impact of the Proposed 2024-25 Budget on Adult Social Care Portfolio: Adult Social Care and Health

Recommendation	Response
<p>1) That full consideration is given to how the Council's relationships with external providers can be maximised to ensure that the most vulnerable people are supported to the required level of care.</p>	<p>There are plans underway to increase and improve engagement with external providers, which will be outlined in an updated Engagement Strategy. As part of any commissioning exercise, engagement and feedback from the market is crucial to ensure that commissioned services are fit for purpose and consider the constraints that providers are working within. Specifications for these services will include requirements for providers to actively seek feedback from individuals accessing the service to monitor how the service is meeting their needs, but to also inform the providers' improvement plans.</p> <p>Regular provider forums are in the process of being arranged with the NHS Nottingham and Nottinghamshire Integrated Care Board and Nottinghamshire County Council, and work has commenced with the Nottingham Care Association to encourage local providers to sign up and provide collective and co-ordinated responses from the market to the Council.</p> <p>Monitoring meetings and site visits are also undertaken as part of the contractual oversight and further development of the quality monitoring processes, to include gathering feedback from individuals accessing the service, is underway.</p>

<p>2) That full consideration is given to how the current residential respite care, homecare and residential care home services could be maintained and continued on an in-house basis (such as through utilising any commercialisation opportunities), given the potentially high risk relative to the value of the projected savings, and the possibility that it may not be achievable to source an external provider to an equivalent service standard at a viable cost.</p>	<p>The Council's internal reablement services are designed to provide people discharged from hospital with the necessary support to reduce their long-term care needs. In case someone requires long-term support, the Council sources a suitable package from the external market. A mixed model of lead providers and accredited providers for procuring homecare has proved to be highly successful in meeting the demand and delivering the best value for the Council. This translates to low wait times in hospitals and internal reablement services. The Council is confident that the external market can meet the needs of people currently being supported by JackDawe, and Adult Social Care team has identified that the assessed need can be met by the external market. Therefore, the current contracting arrangements will be utilised to meet the needs of these people.</p> <p>The Council is currently reviewing its internal respite and residential care options in partnership with the Local Government Association and is exploring the potential for future involvement from the private sector, with a focus on identifying the most suitable options for each setting on an individual basis. The aim is to ensure that the Council is considering all viable options, listed below (though please note that this is not an exhaustive list):</p> <ul style="list-style-type: none"> <li>• sell the home as a going concern;</li> <li>• sell the site on which the care home sits;</li> <li>• commission an external provider to operate the care;</li> <li>• continue with Council to operate the home; or</li> <li>• consider closure as the most viable option.</li> </ul> <p>The review will consider:</p> <ul style="list-style-type: none"> <li>• <b>Financial viability</b> – the cost to operate the homes, income from these homes, the cost to the Council of external placements, income that could be derived from an arrangement with a private provider, etc.</li> </ul>
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|  | <ul style="list-style-type: none"><li>• <b>Capacity</b> – the need to ensure the right type and level of provision exists for people to maintain choice and affordability.</li><li>• <b>Current and future market situation</b> – the need to review the current situation and arrangements, and also what may happen in the future (such as changing demand) or may need to happen (such as a change in available provision).</li><li>• <b>Suitability</b> – the ability of the accommodation to meet planned current and future needs, such as the size of rooms, ensuite or not, the viability of the number of available beds, the general operating costs and the upkeep of buildings.</li><li>• <b>Local competition</b> – the impact on recruitment and retention in the service.</li></ul> |
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